To Whom It May Concern:

By this means we, **Western Union**, **Latin American Regional Operations Center (LAROC)**, established in Costa Rica since May 1998, confirm that **Oscar Jimenez Montero,** holder of the Costa Rican Id **# 108010221** was hired by the Company on full-time basis on **July 2rd, 2020.** His current position is as a **Staff Software Engineer** for the **ML Platform Support department**.

As a **Staff Software Engineer**, he supports a team of Artificial Intelligence developers who design, develop, test, and integrate models with applications of high complexity.

We operate in a collaborative, open environment focused on using Agile development techniques to autonomously deliver solutions quickly and effectively.

Responsibilities:

* Assessing business needs while providing creative and effective solutions in conformance to emerging technology standards
* Interface and collaborate with other engineers in geographically distributed development centers.
* Strong emphasis on customer journey, product quality, performance tuning, troubleshooting, and continuous development
* Design layered application, including user interface, business functionality, and database access.
* Apply Agile methodology daily and follow Definition of Done (DoD) process for better quality by maintaining 80% and unit test coverage and 70% integration test coverage.
* Define, design, and implement complex, multi-tier distributed software systems throughout all phases of the software development process.
* Develop technical & domain expertise and apply it to solving product challenges.
* Estimate engineering effort, plan implementation, and roll out applications with cross- functional impacts.
* Share engineering support and release.
* Proven ability to understand business and ability to contribute to technology direction that drives measurable business improvements.
* Hands-on experience in building high performance and large-scale real-time systems that scale to billions of transactions per day.

**Monthly Gross Salary:** ¢2,728,937.34

**Monthly Net Salary:** ¢2,176,297.24

**To date, his salary is free of liens.**

San Jose, Costa Rica, May 21, 2024.

Sincerely,



[Denise Duran (May 21, 2024 14:12 MDT)](https://wu.na1.adobesign.com/verifier?tx=CBJCHBCAABAAMlJBD_67x9EoQTsMmj_5mBY_0uDOB2Bg)

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Description automatically generated**Denise Indiana Duran Human Resources Western Union Costa Rica

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